

1	<b>FRAMEWORK</b>
	What is the team's authority? What are the organizational frameworks for the team?
2	<b>DIRECTION</b>
	What is the team to achieve? What goals should be met? Do we have clear goals?
3	<b>ROLES</b>
	Who does what? Are roles clearly defined?
4	<b>RULES</b>
	What rules apply? For instance: Smoking policy? Meeting discipline? Conflict resolution? Communication? Is communication open and clear within the team?
5	<b>RELATIONS</b>
	How do we feel about each other? How can we get to feel better about each other? Are we helping each other to achieve results? Do we recognize each other's abilities and values? Do we show respect for each other? Do we appreciate our differences?

FIGURE 9.3

Through her/his communication the team leader must work on the team's framework, direction, roles, rules, and relationships.